

Protecting your rental income

We're proud to offer Rent Guarantee as part of our Rent Collection & Managed service.

Supported by Rightmove Landlord and Tenant Services, Rent Guarantee provides protection for your rental income should a tenant fall into arrears, and will take care of the eviction process and legal expenses.*

In life, sometimes things don't go to plan.

A recent survey carried out by Rightmove found that:

45% of landlords have experienced rental arrears¹

28%

of arrears situations
cost over £1,000¹

27%

took more than
6 months to resolve¹

94%

of landlords found it
stressful (to some degree)¹

With Rent Guarantee, you're covered.

If a tenant doesn't pay the rent, the Rent Guarantee service will:

- Pay the rent in full until you get your property back (up to a maximum rent of £8,000 per month).*
- Cover all the legal expenses required to evict a non-paying tenant from your property.*
- Cover up to £100,000 for any single claim under this service.*
- Provide a market leading mediation service to give you the best chance of getting your property back sooner.

Any questions? Get in touch.

Source: 1. Rightmove Landlord Survey (Spring 2025). Survey of 963 landlords in total.

Please be aware that our Rent Guarantee service is not an insurance policy and does not create any contractual relationship between the landlord and Rightmove Landlord and Tenant Services. Please check the terms and conditions for details of the service offered between the agent and landlord.

Terms and conditions apply. Subject to eligibility criteria. Rent payments may be paid for an indefinite number of months until vacant possession is obtained, except where the tenant provides a valid defence to the eviction in which case payments are capped at 12 months. Monthly rent may be paid post-possession (if the property can't be relet due to tenant damage) at 100% for month one, 75% for month two, and 50% for month three. Total payment for each insured incident is capped at £100,000.